

SERVICES

Withdrawal – Eligible for Rollover A Guide to Withdrawing Money From Your Retirement Plan

Whether you're changing jobs or retiring or taking a withdrawal for other reasons, removing your money from a 401(k) or other qualified retirement plan means you'll need to review your distribution options so you can make an informed decision. This brief guide highlights the steps you can take today to help make the process easier and includes the necessary paperwork.

There are two ways to withdraw your money:



1. Call 1-888-695-4472

• Our Rollover Education Specialists will help answer questions about the distribution options available to you: 1,2,3

- Roll over to a John Hancock Individual Retirement Account (IRA)⁴
- Roll over to an IRA with another financial institution
- Stay in your existing plan
- Transfer your money to a new employer's plan (if leaving your employer)
- Take a cash distribution
- We'll introduce you to your plan's financial representative if applicable.
- We'll help you fill out the paperwork.



2. Work with your financial representative or do-it-yourself

- Review your distribution options with your financial representative^{2,3} (i.e., Roll over to a John Hancock IRA⁴; roll over to an IRA with another financial institution; stay in your existing plan, if leaving your employer; transfer your money to a new employer's plan; take a cash distribution).
- Fill out the attached form and return it based on the instructions provided to you by your plan administrator.

Need help? Call our Rollover Education Specialists to help make this transition a smooth one. **1-888-695-4472**

- ¹ Distribution education and rollover services provided by John Hancock Retirement Income & Rollover Solutions, a division within John Hancock Life Insurance Company (U.S.A.) and John Hancock Life Insurance Company of New York.
- ² Each distribution option has its own potential advantages, disadvantages and tax consequences. Anyone interested in these transactions or topics should seek advice based on his or her particular circumstances from independent professional advisors.
- ³ There may be additional distribution options that are available only under your specific plan. Please check with your plan administrator for more information.
- ⁴ Participants in qualified plans with John Hancock are eligible to roll over to a John Hancock IRA with no sales charge for the life of the account. A \$25 annual calendar maintenance fee applies. See the John Hancock IRA application for additional information. See the prospectus for details on eligibility.

A fund's investment objectives, risks, charges and expenses should be considered carefully before investing. The prospectus contains this and other important information about the fund. To obtain a prospectus, visit our web site at www.JHRollover.com or call the Rollover Education Center at 1-888-695-4472. Please read the prospectus carefully before investing or sending money.

John Hancock Funds, LLC, member FINRA/SIPC, 601 Congress Street, Boston, MA 02210-2805.

Group annuity contracts and recordkeeping agreements are issued by: John Hancock Life Insurance Company (U.S.A.), Boston, MA 02210 (not licensed in New York) and John Hancock Life Insurance Company of New York, Valhalla, NY 10595. Product features and availability may differ by state.

John Hancock

Withdrawal - Eligible for Rollover

RETIREMENT PLAN SERVICES

Important information about this form

- As the participant, you complete page 1 and 2 of this form and return it to your Plan Representative.
- As the Plan Representative, you review page 1 and 2, and complete page 3 of this form.
- Your plan may require you to provide supporting documents or additional information before your request can be processed.
- A 1099R form will be issued by January 31 of the following year.

1 General Information

The Trustee of	Plan (the "Plan")					
Contractholder Name	Contract Number					
Participant Name (Last Name, First Name, Initial)	Participant Social Security Number					
	Date of Birth					
Participant Address - Street Address	Month Day Year					
	Participant Phone No					
City, State, Zip Code						
2 What is the reason for your withdrawal?						
TE - Termination date Month Day Year	□ IR - Withdrawal of employee rollover only □ DI - Disability (Must complete Section 3)					
RE - Retirement date Month Day Year	VC - Employee Voluntary Money PD - Pre-Retirement(Must complete Section 3)					
	plans to notify participants that they have the right to defer distributions as					

- related to the investment options are part of this consideration.
- For a description of the investment options available under your group annuity contract, including fees:
 - Log onto **www.jhpensions.com** (in New York, **www.jhnypensions.com**).
 - Select: Your contract reports Investments Contract investment options and view Selected investment options only. Alternatively, participants may obtain this information by calling our toll free service line at 1-800-395-1113.
- You should also review your plan's Summary Plan Description (SPD) which may contain special provisions that may materially affect your decision to defer a distribution. For a copy of the SPD, please contact your Plan Sponsor.

3 How much do you want to withdraw?

For TOTAL withdrawals, proceed to Section 4.

A TOTAL withdrawal will be processed unless the section below is completed.

Withdraw only a portion of the funds in my plan as follows:

Tell us how much to withdraw from each eligible money type (Amount or percentage). Completing the Investment Fund Code is not mandatory. If the Investment Fund Code is left blank, John Hancock Retirement Plan Services' standard withdrawal order will be used.

Mo (Ma	ney Typ Indator	ie y)	Inves Code	tment (Opti	Fund onal)	\$ %	Amount or Percentage
	1	1					
	1	1					
	1	1					

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Both John Hancock Life Insurance Company (U.S.A.) and John Hancock Life Insurance Company of New York do business under certain instances using the John Hancock Retirement Plan Services name. Group annuity contracts and recordkeeping agreements are issued by: John Hancock Life Insurance Company (U.S.A.), Boston, MA 02210 (not licensed in New York) and John Hancock Life Insurance Company of New York, Valhalla, NY 10595. Product features and availability may differ by state.

4 What do you want to do with your money? - Complete either option		
To split your withdrawal into multiple options, check here and complete a separate		
Federal law requires that 20% of the taxable amount of an eligible rollover distribution be withheld, unless particement plan. The amount withheld may not represent your entire tax bill. The above mandatory tax withhe	olding red	quirements do not apply if the eligible
rollover distribution is being rolled over to a Roth IRA. The rollover will be reported to the IRS and you are resp that apply in connection with the rollover. Please refer to the Special Tax Notice provided by your Plan Admini	oonsible f	or the payment of the income tax(es)
tax advisor or Plan Administrator if you have any questions.		
A - Direct Rollover to John Hancock Mutual Fund IRA OR Direct Rollover 1 (minimum \$2,500 balance required) OR Direct Rollover 1		Hancock Annuities
OR	ance requi	,
Other IRA		
Financial institution Name		
Financial Institution Address		
Options - Check one option only and provide IRA Account Number 1. All funds to my Traditional IRA Account (applicable only if your distribution contains only	✓	IRA Account Number
non-Roth funds).		
2. All funds to my Roth IRA (both Roth and non-Roth funds as applicable)		
3. Split of: (provide both account numbers) My non-Roth funds to my Traditional	IRA	
My Roth funds to my Roth IRA		
B - Direct Rollover to Qualified Plan		
The Trustee of		
Plan Name		Plan Account Number
Financial Institution Name		
Financial Institution Address		
C - Payment directly to me All applicable taxes will be withheld		
Federal Tax - The distribution is subject to 20% mandatory minimum federal tax withholding fo To request a higher tax rate, specify a whole number above 20%. % (refer to DOL Field A		erson (including a U.S. resident alien). Bulletin 2004-02 for details)
OR I am not a U.S. person (including a U.S. resident alien). Unless I have attached a comp		,
withholding federal tax of 30% will apply.	Jielea In	S FUITI W-ODEIN,
State Tax Withholding Instructions		
State of Enter state of residence at time of withdrawal if state tax withhold for a state other than the state provided to us.	ling sho	uld be taken
State of Residence Options for State Tax Withholding		
AR, DE, IA, KS, MA, MD, ME, NC, NE, OK, VA, VT, You may not opt out. Since your distribution was subject to Fed Mandatory State withholding based on the states' applicable m	eral Incor	ne Tax, these states require equirements.
CA, OR You may opt out of the mandatory state withholding by checkir		
AL, CO, CT, DC, GA, ID, IL, IN, KY, LA, You may elect voluntary state income tax withholding	-	
MI, MN, MO, MS, MT, ND, NJ, NM, NY, OH, PA, RI, SC, UT, WV, WI by providing a percentage or dollar amount to be applied for state tax withholding here.	or \$;
5 How would you like the funds to be sent?		
If you have selected a direct rollover to a John Hancock Mutual Fund IRA or a John Hancock Annuit	v vou de	not need to complete this section
Electronic Fund Transfer - Mandatory for distribution amounts over \$50,000.	y, you ut	
OR Direct Deposit - If this is a payment directly to me, my personal bank account is Checking	OR	Savings (Allow 2-3 business days)
Wire - Verify with receiving bank if they accept wires and/or charge a fee. (Allow 1-2 busir	iess days	;)
То		
Bank Name		
Bank ABA/Routing (9 digits) Bank Account No.		
OR Check - Only available for distribution amounts less than \$50,000. (Allow 7-10 business d	ays for r	egular mail delivery.)
6 Participant Signature		
For participants under a contract issued by John Hancock Life Insurance Company of New York, any person w insurance company or other person files an application for insurance or statement of claim containing any matrix		
purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act,	which is	a crime, and shall also be subject to a
civil penalty not to exceed five thousand dollars and the stated value of the claims for each such violation. For Under penalties of perjury, I certify that: 1. The number shown on this form is my correct Taxpayer Identificati		
a U.S. person (including a U.S. resident alien) unless indicated otherwise in Section 4 C.		er (Social Security Number), and 2. Fall
Signature of Participant Name		Date
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7 Withdrawal Details

Has the final contribution been submitted for this participant?

If the final payroll for this participant has not been submitted to John Hancock Retirement Plan Services, provide the final payroll ending date.

L	1	I
Month	Day	Year

If a date is provided, John Hancock Retirement Plan Services will coordinate processing of this distribution with receipt of the final payroll to avoid additional contributions payouts that often remain uncashed.

IRS Distribution Code

The applicable IRS distribution code will be based on the type of distribution and/or age of the participant.

If the early distribution exception code applies check here. 🗌 (Code 2 will be applied)

Code B will be included with the applicable code if the distribution includes Designated Roth contributions and the combination is valid. If a loan is active at time of distribution, we will apply the applicable age dependent loan distribution code.

If the loan rollover code applies check here. (Code G will be applied)

Vesting percentage(s)

Vesting is mandatory for partial and total termination, retirement, disability and pre-retirement withdrawals.

The unvested money will be forfeited using instructions given in the Employer Unvested Money section. For all other withdrawals vesting is not required.

% for ALL Employer money types

OR

Vesting varies by money type as indicated below

Money Type	%	Other ER Money	%	Other ER Money	%
ER Match					
Profit Sharing					

Employer Unvested Money

If no box is selected, any unvested money will remain in the Participant's account with current investment instructions.

%

Transfer to Cash Account	
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Pay outstanding John Hancock Retirement Plan Services Charges

Refund to Plan Trustee Leave in Participant account and transfer to default fund

8 Third Party Administrator (TPA) Withdrawal Fee

\$	OR	
Flat Fee Amount	Percentage o Invested Bala	

John Hancock Retirement Plan Services is not responsible for any uncollected fee amounts as a result of insufficient funds. These shortages will be reported on the transaction and summary confirmations. **No Fee will be applied if this section is not completed.**

9 Authorized Plan Representative Signature

If the participant fails to sign Section 6 - Participant Signature (page 2 of this form), the Authorized Plan Representative below certifies, under penalties of perjury, that based on the plan sponsor's record, (i) the number shown on this form is the correct taxpayer identification number (Social Security Number) of the participant and that the participant is a U.S. person (including a U.S. resident alien) unless indicated otherwise in Section 4 C.

I certify that all the above information is complete and correct, that the required Participant elections and consent and, if applicable, spousal consent for married participants as required by IRC Sec. 417, have been properly obtained, and that the funds being withdrawn are not for the purpose of prohibited transactions as defined in IRC Sec. 4975. I also certify that all necessary and applicable information required to be furnished to the Participant under IRC Sec. 417 and an explanation of the direct rollover option and related tax rules required by IRC Sec. 402 have been provided. I also certify that, if applicable under the terms of the Plan, the Participant has waived the 30-day waiting period. I hereby direct John Hancock Retirement Plan Services to pay to the Third Party Administrator currently on record the above referenced fee (if applicable). I understand that this fee will be deducted from the participant's account balance at the time of the distribution using standard withdrawal protocol, and will be held in the general business account of John Hancock Retirement Plan Services until paid to the Third Party Administrator. I hereby represent that this fee is in accordance with the fee schedule that has been approved by the plan's trustee or named fiduciary as reasonable and authorized under the terms of the plan.

On behalf of the Plan sponsor, the Plan and its related trust, and the Plan Trustee or named Fiduciary, I further agree to indemnify and hold harmless John Hancock Retirement Plan Services, its employees, agents, directors, and officers from any liability, penalties, and taxes that may be incurred as a result of the requested distribution giving rise to one or more prohibited transactions or for implementing requests (including, if applicable, a direct rollover request) based solely on the instructions provided on this form, or if any of the certifications provided on this form are incorrect.

Signature of Authorized Plan Representative

Name

Date

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